

# Golden Rules

## 1. Show Up

- Show up on time
- Show up on time with a magical attitude
- Show up on time with a magical attitude ready to work

## 2. Dress Professional

- Pants, belt, shirt tucked in
- Business casual

## 3. Only Transfer Positive Energy

## 4. Be Willing to be Part of the Solution

## 5. Trust and Verify

- Trust the information you are receiving is correct
- Verify for assurance

## 6. Fail Three Times Before Coming to Zack, Cody, or Lindsay

- Have a possible solution for the opportunity you're presenting
- Have you taken the steps to actively solve the problem on your own?

## 7. Never Get Comfortable in your Growth or with Each Other

## 8. "I forgot" is not an acceptable answer

9. If Zack asks the question, "Are you certain?", you must know the answer beyond a shadow of a doubt.